

Ways to check a LISS/CSCS card



Following the launch of CSCS's new system upgrade (December 2019) they have been experiencing some technical issues. This means cards issued from **9th December 2019** are not displayed in CITB's [online card checker](#).

We understand that this is causing some confusion and in certain cases genuine card holders have been refused access to site as employers are unable to check the validity of their cards.

Please note: It is only those cards issued since 9th December 2019 that are not displayed. All other cards will appear in CITB's online card checker.

CSCS are working with CITB to resolve this issue and apologise for the inconvenience caused.

In the meantime, there are a number of other ways to check the details of a card:

Use Go Smart

It couldn't be easier. All CSCS and LISS/CSCS cards are Smart, they contain a chip which allows the card to be scanned electronically. Employers can read the information stored on the card using a smartphone or tablet device with the free Go Smart app installed.

Important note: Go Smart is currently only available on Android devices. However, CSCS will shortly be introducing Go Smart on iOS (iPhones and iPads), sign up to the CSCS newsletter to get the latest updates.

A quick scan using Go Smart enables you to:

- Confirm the holder's identity, qualifications and training
- Check that the card is valid
- Identify 'fake' and "expired" cards

For further information on installing and using Go Smart click [here](#).



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Access your CSCS Online account

The most convenient way for employers (or individuals) to check the validity of a card is via their CSCS Online account. If you already have an account, please [login](#) to view the status of your cards. Here you will be able to verify the card holder's qualifications and training as well as checking if the card is valid or "expired."

If you are awaiting your LISS/CSCS card, once you have received an email from BALI to validate your application is complete you will then receive an email from CSCS with details of how to set up your account. Your card will then be processed, and you will be able to view the details.

Online card checks

A quick and easy way to check if a card is valid is via the free online card checker. Simply enter the required data to view the status of a card within this [link](#). LISS/CSCS cards will be listed under CSCS.

CITB card checker: Follow the steps contained within this [link](#) to view the status of a card. However as mentioned this currently only holds information on CSCS & LISS/CSCS cards issued prior to 9th December 2019.

Important Note: CSCS are also working on other ways for employers to check and validate cards and they will make further updates regarding these through their website and newsletters over the next few weeks.

Call the contact centre

The quickest way to check a card is online via one of the options detailed above.

If you do not have access to any of these, then please call 0344 994 4777 (8am to 6pm Monday to Friday) and a member of the team will be able to verify the status of a card.

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